

Social Media Workshop Challenges-Rewards

National Garden Clubs, Inc. Social Media Committee SPARK ACTION-Building a Strong Social Media INFORMATION LOOP

Social Media Engagement

o helps recruit new members

o retain members

 Very Expedient way to quickly inform, interact, and show pride in your Garden Club network.
 Payoff is long-term benefits for both members and the local community that is serves.

what to do Now?



Recommended:

State Facebook page
 Group and/or Club, Facebook pages
 Instagram (fun, easy, + it tracks to FB)
 Refresh your State website-think it as a store window, would you want to shop there?
 *Twitter, OK but low traction within GC's now.

Social Media Platforms

Q. I have/we have-Facebook, do I/WE need Instagram? Instagram is easier in some ways. Posts are visualphoto driven, but video too. Advantage is when you post on Instagram you can select to share on Facebook/Twitter. For a garden group, we have lots of wonderful images at all times, so to get traction from "followers" that is what they are called instead of "friends", it is easy.

Instead of "likes" you click on the heart. Instagram is popular with younger users too for they are more about images, less words. Again, it's offering exposure on multiple SM platforms. It also creates an opportunity for many members of a communication team to take turns to post and express themselves.

All Smartphones have "destination" options for photos, including Facebook and Instagram. That means you can do fast uploads to the site keeping you and or your GC network, "fresh".



facebook



Challenges Too much to do Too few volunteers Restrictive budgets

Solution CREATE COMMUNICATIONS TEAM TASKS:



a) Posting:

1) Variety of Information, including photographs

2) Events:

Club, District, and State calendars, most dates are known in advance, so they can be ready to time-release, on Facebook. * FB-allows multiple editors/administrators to post or edit. * Instagram: Create an account with easy to recognize, name. * Share the Instagram user ID/password for team access.

Organize...to stay ahead CREATE FOLDERS

photos+ subfolders for categories

Events: new/archive

SAVE: Interest from FB/Instagram, Pinterest, other



CAN YOU GUESS?

KEY ingredient to <u>POSTING</u> ON ANY SM platform-Facebook, Twitter, Instagram

or Pinterest



Telling a GOOD Story...

using facts



inspiration

Everyone has a story to tell or product to sell Know Your Audience

> Connecting Effectively on Social Media think of it as...

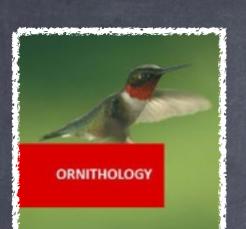
A REWARDING VISIT... that is eye pleasing, hopefully educational, always, a fulfilling "landing"



POSTING OVERVIEW a) 3 sentences rule, please try b) add a hyperlink if you want visitor to learn more about your post c) material "challenged"? Share NGC posts-Fresh daily! d) Personalize your posts, a chance to share your state, clubs', uniqueness. These digital connections often lead to in-person friendships!



Sourcing material to post Many outlets...





Posting Activities/Facts Go-to's:

Google, Google Images, NEWS Headlines, Green Nonprofits, local "Experts", Universities, etc. Endless Topics: horticulture, ornithology, arboriculture, landscape design, floral design, conservation and so much more.







TOP EASY "GO TO'S" Celebrating <u>Your</u> Achievements

Your Community Projects State, Districts, Clubs, some examples: *community gardens, *holiday decorating, *youth/community education, *garden therapy





"celebrating" achievements...



Ayr Hill Garden Club added 5 new photos. Published by Cherie Tripp Lejeune [?] · May 20, 2014 · @

WOW, Ayr Hill Garden Club is now 85 years old..yes we are proud...At our installation lunch for new officers and for our anniversary there were several wonderful hats, even a pair of gloves worn, from our outgoing President Sally. It was truly a memorable event.



Meetings, Special Anniversaries, Installations, Memorials... state and club pages. Share PERSONAL STORIES of your Garden Community's special individuals

for example: Connie Stuntz,

Ayr Hill GC, member for 67 yrs

shown with her scrapbook that

holds fond memories of



flower shows, programs, and the club's special events

Winner, C.A.R. Perennial Bloom Award 2015

Events-GET Traction

Facebook has an event template. EASY to USE. Upload your facts: who, what, where, when, and any artwork/photos. You can also invite your FB friends and, share it on any FB page. You can do it in advance and select when to release it.

yes FB has a tutorial Examples: Plant Sales Meetings Flower Shows Lectures Trips

Plantation Lakes Garden Club shared their event. August 16 at 11:20pm - @

Email PlantationLakesGardenClub@gmail.com to place your order and pay for your pre-sale order upon delivery to Plantation Lakes on September 21.

Saturday, September 23, 1-4 P.M.







tumn! Beautiful mounds color well into the of lush color can be the cold weather and make enter spotlight of a an encore appearance

23

will put a smile on your vest display or stand in early spring. These greens of fading You can count on daffodils. These pink beauties come in 6" pots

announce the arrival of face when you see their Spring when their smiling beautiful pink blooms yellow faces effortlessly appear through the appear in your garden daffodils to return year

* Interested

Fall Plant Sale, sponsored by Plantatio... Sat 1 PM · Plantation Lakes Blvd, Millsboro, DE ...

OF EVERY POST ...

PHOTOS-

DRIVE "LIKES" and COMMENTS <u>GUARANTEED!</u> <u>Your PHOTOs should</u> "TALK" First glance, it draws one in.

*You can crop the size of the image,

*Control the lighting-saturation and contract.

Multiple photos from an event:

1) create an album (edit out the ones not so great),

2) slide show

3)video – FB has some fun software..and it does it for you! Instagram also lets you combine multiple images for one post.



Most photos today are taken with our own smartphones, where editing software is built-in. No excuse to not "share the shot". You can upload to Facebook or Instagram in literally seconds. Easy to learn, many tutorials online; YOUTUBE is good, or your smartphone user guide.

An important edit tool.. is cropping





Cherie Lejeune, 1st VP of National Capital Area, enjoyed meeting at NGC's Richmond Convention', the special Keynote Speaker, P. Allen Smith.

YOUR PHOTO DESCRIPTION

Please remember the 3 sentence rule. For a posed group picture, identify the individuals. If people you know are in a casual shot and you are identifying their activity or location, not critical. So, How did I do?

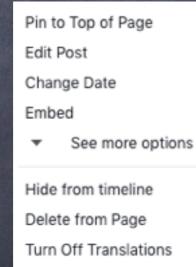
PHOTO USE: IMPORTANT Rules * <u>"In-house"</u>: yours/GC images, OK. *Facebook: PRIVACY STATUS: PUBLIC (Look for globe symbol); OK to share. *Google Images/other search banks: If watermarked: STOCK, a fee for use, NO. *Google Images, "page" link for photo's source. If no "credit line" ask, OK. *Educational institutions/nonprofits, if using their "story", courtesy to credit. *Children: parental permission required.

Ediling: DO-OVERS

Wish you didn't post so quickly due to grammar or even misidentifying someone or thing? <u>DON'T WORRY</u>

1) Facebook: next to your post on the upper right, see an inverted ${f V}$

2) click on it and a drop down menu appears



Choose, EDIT POST Make your changes and hit <u>SAVE</u> Change or add photos by hitting the (X), right hand corner of image (deletes it). To add, see camera icon, lower left. Upload. You can edit even after people have "LIKED" or made a comment.

3) Instagram: TO EDIT: see three ... upper right corner-you can only edit your image or words <u>BEFORE</u> HEARTS (their "like") or comments.

EXTRA's: Linking Platforms -MORE-

- You can connect Facebook and Twitter to your Instagram accountevery Instagram post has a SHARE feature-select both, just one, or none, your choice.
- Linking your multi-platforms, time saver.
- You can connect Facebook to Twitter-go to Facebook settings, add.
 It then automatically posts every time.
- If your FB page was created as a nonprofit, you can add a DONATE button to your pages for Projects where you seek \$\$ or materials.
- FB "Call to Action" allows you to post an EVENT (even in advance, time release), and, you can use it to sell products.
- Don't want public "all eyes"? Create a Facebook GROUP instead.
 Approval required of each member, once members, they can add others. Group admin required.

EXTRAS DATA

DATA, Do your posts get traction? Facebook provides administrators, editors stats weekly, here are the top ones: a) <u>REACH</u>-is the #'s of visitors who "saw" the post b) "LIKES" and Comments-this is real visitor time,every visitor see's this data also. A good comment usually begets more. c) <u>SHARES-Social Media GOLD</u>, your information gets ripple effect... Great tool. If you are an admin/edit for your whole GC network, always try and share to all your pages to increase maximum "eyes on". d) Instagram: the more 🔗 👌 Instagram promotes

Admin/editor's see this graph in the INSIGHT TAB with all of this feedback.

Actions on Page (i) August 23 - August 29	Page Views (i) August 23 - August 29	Page Previews (i) August 23 - August 29
4 Total Actions on Page ▼20%	120 Total Page Views ▼2%	37 Page Previews ▲ 0%
Page Likes (2) August 23 - August 29	Reach (1) August 23 - August 29	Post Engagements (2) August 23 - August 29
31 Page Likes ▲29%	7,833 People Reached v 21%	3,619 Post Engagement 8%
Videos August 23 - August 29		ew followers gained. al:10,000 end of 2017.
26 Total Video Views ▼30%	34 HELP Page Followers ▲36%	US ACHIEVE THAT!



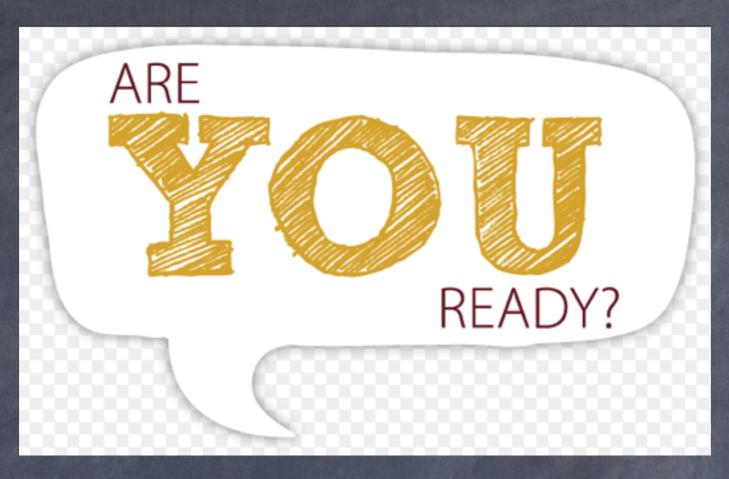
THE BIG EXTRA: Facebook LIVE

With your SMARTPHONE..anywhere, anytime You can SHARE AN EVENT, destination, activity The footage is archived on FB – can share it anytime. Giving back to the Garden Club community by streaming LIVE, is a smart bonus. Again, the "how to", find easy instructions on FB.

LAST ADVICE



Frequency of posting, depends on your TEAM. Each STATE, DISTRICT, and CLUB, will find their rhythm. However, if posts, are 2 months old or 2 months apart... that's a signal, and not a good one. Check your website too, is your calendar last years? Are your "recent" photos now 3 years old? Set your goals, for social media, an example for STATE, 1x week. Website, get a webmaster and a backup in place, refresh at least yearly.



FINDING YOUR "Experts"a.k.a. Frequent SM Users, is closer than you think!

A Communications TEAM will provide sustainable progress. Keeping everyone in the loop for your events and NEWS, will results in positive connections, new member potential, and pride.





Thank You...

produced by Cherie Lejeune editors: Phyllis White, Social Media Chair email: <u>gardens@bresnan.net</u> and President Nancy Hargroves Our SM committee of 11 members, are here to support you.